**601 McCarthy Blvd**

**Milpitas, CA 95035-7932 USA**

**Phone: (408) 801-1000**

**Fax: (408) 801-8657**



***Failure Analysis & Corrective Action Report***

**RMA Number:** RMA Number

**Device:** Device

|  |  |  |
| --- | --- | --- |
| **Date:** Date |  | **Owner:** Owner |

**Customer Information:**

**Name:**

|  |  |  |
| --- | --- | --- |
| **Contacts** | Name | Email Addresses |
|  |  |  |

### Customer Failure Environment

|  |  |  |
| --- | --- | --- |
|  |  |  |
| **Failing Temperature:** | **Unit Source:** | **Failure Rate:** |
| FailingTemperature |  | Failure Rate |
|  |  |  |
| **Parts Received Date:** |  |  |
| Parts Received Date |  |  |

**Problem Description:**

**Customer Issue Description:**

Customer Failure Description

### Device Details

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Device Marking** | Qty | Mfg. Date | Technology Code | Capacity |
|  |  |  |  |  |

**Summary/Abstract:**

Abstract

**Team Members:**

|  |  |
| --- | --- |
|  |  |
|  |  |

**Define Root Cause:**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **System Serial #** | Device Markings | Device Stage | Failure Category | **Failure Sub Category** | **Failure Description** |
|  |  |  |  |  |  |

Investigation Results

|  |  |
| --- | --- |
|  |  |
|  |  |

**Implement Corrective Actions:**

|  |  |  |
| --- | --- | --- |
| **Corrective Actions** | Comments | Implementation Date |
|  |  |  |

|  |  |
| --- | --- |
|  |  |
| **v** |  |
|  |  |

**Revision history:**

|  |  |
| --- | --- |
|  |  |
|  |  |